

Special Seasonal Edition

# The Spotlight

## What's Inside

- Member Refunds Coming
- PSCR and LIEAF Changes
- Summer Holiday Hours
- Recycling and Rebates



Summer 2022

### Two Web Payment Options at pieg.com!

#### Manage My Account

- ⇒ login and password required to access full menu of account tools
- ⇒ make monthly payments and submit meter readings
- ⇒ view billing and usage history
- ⇒ opt for email or text notifications



#### Pay Now

- ⇒ no login or password needed
- ⇒ one-time payment only (information not stored)
- ⇒ requires account number and name
- ⇒ great for seasonal members

\*Free SmartHub mobile app also available at Google Play or the App Store.

## DIRECTORS APPROVE \$1.457 MILLION IN REFUNDS TO MEMBERS

### Capital Credits from 1990 and 2005 to be Retired

At their April meeting, PIE&G's board of directors authorized approximately \$1,457,000 in capital credit retirements. Members who received electric service in 1990 and/or 2005 will receive an amount of the above in proportion to their energy use. **Checks for the capital credit refund are expected to be mailed in the fall of 2022.**

As a member-owned, not-for-profit organization, when PIE&G revenues exceed expenses, "capital" is generated which is refunded as "credits" to individual members on a pro rata basis, depending on their purchases of energy or services.

Capital credits are used to build the facilities needed to serve members or may be retired and refunded whenever the board of directors determines that the co-op's financial condition will not be impaired. Since its inception, PIE&G has refunded approximately \$23 million in capital credits back to its members.



### PAY BY PHONE ANYTIME 1-866-999-4571

Pay your PIE&G electric and natural gas bill anytime with our automated Pay By Phone service. It's free, fast and available anytime!

#### TO PAY BY PHONE:

- Call 1-866-999-4571.
- Have your account number(s) ready.
- Follow the prompts for options to:
  1. Check account status,
  2. Make a payment,
    - You may pay by credit card or check.
    - For check payments, enter your 4-digit PIN (personal identification number). First time users must call Member Services for a PIN at 1-800-423-6634. (M-F, 8 am - 4:30 pm)
    - Wait for your payment confirmation number that your payment was processed.
  3. Enter your meter reading (monthly residents only),
  4. Create or change your PIN,
  5. Update your phone number.



## SUMMER HOLIDAY OFFICE CLOSINGS

PIE&G's office will be closed Monday, July 4th for Independence Day and Monday, September 5th for Labor Day. Payments may be made anytime:

- with SmartHub (go to pieg.com to create an account or download the free SH mobile app at Google Play or the App Store)
- by calling our free automated phone system (toll free) 1-866-999-4571
- or at our drive up drop box at our new building in Onaway.

Electric emergency: call 1-800-423-6634

Natural gas emergency: call 1-800-655-8565

Owned By Those We Serve . . . Locally Controlled . . . Committed to Community . . . Not For Profit



Connected. Trusted. Reliable.

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◆◆◆ NOTE ◆◆◆

Employees and contractors have begun to read meters and are performing fieldwork for PIE&G's fiber project and AMI metering upgrades. You may see them working in your area. Thank you for your cooperation. For more information, call or visit [pieg.com](http://pieg.com).

### LOW INCOME ENERGY ASSISTANCE FUND (LIEAF)

Gov. Snyder signed into law Public Act 95 in 2013, creating the Low Income Energy Assistance Fund or "LIEAF", authorizing the Michigan Public Service Commission



(MPSC) to raise up to \$50 million annually for low income energy assistance payments. The money would come from a surcharge of no more than \$1 per meter per month for all Michigan electric utilities participating in the LIEAF program.

On July 27, 2021, the MPSC issued an order (U-17377) reducing the monthly surcharge from \$0.92 to \$0.87 per meter for the billing months of September 2021 through August 2022. The surcharge is limited to electric bills only and to one electric residential meter per residential site. The surcharge was effective on PIE&G's electric bills generated on or after Oct. 1, 2021, for service rendered in September. Annual bills generated in 2022 will be prorated accordingly.

### PSCR FACTOR TO INCREASE

#### Notice to Members of Presque Isle Electric & Gas Co-op

The Presque Isle Electric & Gas Co-op Board of Directors adopted the following changes to the Cooperative's electric tariffs at a Special Open Meeting held September 28, 2021, in accordance with P.A. 167. The board approved and set the 2022 Power Supply Cost Recovery (PSCR) factor from a (negative) \$(-0.00439)/kWh, to a maximum of \$0.00762/kWh for bills rendered on or after Feb. 1, 2022. This represents an increase of around \$8.32 per month for the average monthly residential member using 670 kilowatts per month.

For the last six of seven years, the PSCR factor was a negative number, which effectively reduced members' bills during those years. The increase is primarily due to the increased costs of natural gas used for cleaner generation of power.

**For specific details of any Presque Isle Electric & Gas Co-op tariffs or fees, please call 1-800-423-6634 or visit our website at [pieg.com](http://pieg.com).**



**An outdated refrigerator uses nearly twice as much energy as a new ENERGY STAR® certified model.**

#### Recycle it & earn cash incentives!

- ▶ Refrigerator: **\$25 rebate**
- ▶ Window Air Conditioner: **\$25 rebate** (ride-along item)
- ▶ Chest Freezer: **\$25 rebate**
- ▶ Dehumidifier: **\$25 rebate** (ride-along item)

# Time to upgrade?

**SCHEDULE A FREE PICKUP**

CALL: **877.296.4319**

INCENTIVES AVAILABLE FOR NEW APPLIANCES

VISIT: [pieg.com/eo](http://pieg.com/eo)



Presque Isle Energy Optimization programs and incentives are applicable to Presque Isle Electric & Gas Co-op electric service locations only. Incentive applies to qualified items purchased and installed between January 1, 2022 and December 31, 2022. Other restrictions may apply. For complete program details, visit [pieg.com](http://pieg.com).

## Presque Isle Electric & Gas Co-op

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**GAS EMERGENCY ONLY 1-800-655-8565**

*We will gladly accept your Visa, MasterCard, Discover or American Express. No additional charge for using your credit card.*

