

Special Seasonal Edition

The Spotlight



What's Inside

- Member Refunds Coming
- PSCR and LIEAF Changes
- Summer Holiday Hours
- Recycling and Rebates

Summer 2021

Two Web Payment Options at pieg.com!

Manage My Account

- ⇒ login and password required to access full menu of account tools
- ⇒ make monthly payments and submit meter readings
- ⇒ view billing and usage history
- ⇒ opt for email or text notifications



Pay Now

- ⇒ no login or password needed
- ⇒ one-time payment only (Information not stored)
- ⇒ requires account number and name
- ⇒ great for seasonal members

CO-OPS OBTAIN STATE TAX REFUND FOR MEMBERS

\$40,800 for Sales Tax on Margins Returned

Several years ago, PIE&G, together with other Michigan electric co-ops, sought relief from the State of Michigan for certain sales tax. The cooperatives were successful. The State of Michigan now returns sales tax assessed on positive operating margins.

For 2020, PIE&G generated positive margins for both electric and natural gas operations. Thus, sales tax refunds of over \$18,100 will be given back to electric members and over \$22,700 will be refunded to natural gas members. For members receiving a monthly billing, the **2020 tax refunds have been returned as a credit reflected on bills mailed in May 2021. Seasonal members will see the refunds on their annual summer bills.** Although the individual refund may be small, it reflects PIE&G's commitment to keeping members' services affordable.

SUMMER HOLIDAY OFFICE CLOSINGS



PIE&G will be closed Monday, July 5th for Independence Day and Monday, September 6th for Labor Day. Payments may be made anytime at our drop box in Onaway, online at pieg.com or by phone toll free at 1-866-999-4517.

Electric emergency: call 1-800-423-6634

Natural gas emergency: call 1-800-655-8565



PAY BY PHONE

ANYTIME 1-866-999-4571

Pay your PIE&G electric and natural gas bill anytime with our automated Pay By Phone service. It's free, fast and available anytime!

TO PAY BY PHONE:

- Call 1-866-999-4571.
- Have your account number ready.
- Follow the prompts for options to:
 1. Check account status,
 2. Make a payment,
 - You may pay by credit card or check.
 - For check payments, enter your 4-digit PIN (personal identification number). First time users must call Member Services for a PIN at 1-800-423-6634.
 - Wait for your payment confirmation number that your payment was processed.
 3. Enter your meter reading (monthly residents only),
 4. Create or change your PIN,
 5. Update your phone number.

Owned By Those We Serve . . . Locally Controlled . . . Committed to Community . . . Not For Profit



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★ **Note:** Employees and contractors have begun to read meters and to perform fieldwork for PIE&G’s fiber project and AMI metering upgrades. For more information, visit pieg.com.

PSCR FACTOR SET

At its Special Open Meeting held September 22, 2020, the Presque Isle Electric & Gas Co-op board of directors adopted the following changes to the Cooperative’s electric tariffs in accordance with P.A. 167: set the 2021 Power Supply Cost Recovery (PSCR) factor to a maximum of (negative) \$(-0.00439)/kWh for bills rendered on or after Feb. 1, 2021.

For specific details of any Presque Isle Electric & Gas Co-op tariffs or fees, please call 1-800-423-6634 or visit our website at www.pieg.com/electricrates.

LOW INCOME ENERGY ASSISTANCE FUND (LIEAF)

Gov. Snyder signed into law Public Act 95 in 2013, creating the Low Income Energy Assistance Fund or “LIEAF”, authorizing the Michigan Public Service Commission (MPSC) to raise up to \$50 million annually for low

income energy assistance payments. The money would come from a surcharge of no more than \$1 per meter per month for all Michigan electric utilities participating in the LIEAF program.

On July 23, 2020, the MPSC issued an order (U-17377) reducing the monthly surcharge from \$0.92 to \$0.91 per meter for the billing months of September 2020 through August 2021. The surcharge is limited to electric bills only and to one electric residential meter per residential site. The surcharge was effective on PIE&G’s electric bills generated on or after Oct. 1, 2020, for service rendered in September. Annual bills generated in 2021 will be prorated accordingly.



RECYCLE ME!

Call (877) 296-4319
VISIT MICHIGAN-ENERGY.ORG



Presque Isle Electric & Gas Co-op

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GAS EMERGENCY ONLY 1-800-655-8565

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