

The Spotlight

happy
THANKS
GIVING

What's Inside

- CAPITAL CREDITS
- HOLIDAY CYBERSECURITY TIPS
- CONTACT MISS DIG 811 BEFORE DIGGING



• Owned by Those We Serve • Locally Controlled • Committed to Community • Not for Profit •

November 2024

Capital Credits

Capital credits are your contributions to our cooperative's growth and development. They're retired and refunded when our board of directors is confident it won't harm our financial stability. Until then, these allocated, unretired margins serve as your way of directly supporting our operations, enabling us to fund essential projects, expand our services, and reduce borrowing and interest expenses.

This year, our board of directors has decided to maintain these credits within the cooperative. Why, you ask? It's all about securing our financial foundation, especially in light of our recent investments. This decision ensures we can continue to grow and deliver top-notch services without compromise.

Your commitment and support empower us to thrive as a cooperative, ensuring a bright and prosperous future for all of us.



Contact Miss Dig 811 Before Digging; It's Free!

Underground utilities are always present, whether you're in the city or remote rural areas. Even a small project, like planting a tree or building a deck with hand tools, requires contacting MISS DIG 811 first. Any digging activity requires contacting MISS DIG 811 three business days in advance. Stay safe and know what's below before you dig.

Director Elections

Due to our early printing schedule for Spotlight, the Annual Meeting director election results will be included in the December Spotlight and online at pieg.com.

Holiday Cybersecurity Tips: Safeguard Your Digital Identity



Cyber criminals are more active as we approach the holiday season, taking advantage of increased online shopping and financial transactions. November is the perfect time to enhance cybersecurity practices to protect your personal and professional data.

Here are some tips to stay secure:

- **Enable Multi-Factor Authentication (MFA):**
Adding an extra layer of protection ensures that even if your password is compromised, unauthorized access can be prevented.
- **Beware of Phishing Scams:**
Be cautious of unsolicited emails, especially those claiming to offer deals or request sensitive information. Verify the sender's legitimacy before clicking any links or downloading attachments.
- **Use Strong, Unique Passwords:**
A password manager can help you create and manage complex passwords for different accounts.
- **Update Your Software Regularly:**
Keeping your software and operating systems updated ensures you're protected from the latest vulnerabilities.

Cybersecurity is a shared responsibility. Stay vigilant and take steps to protect yourself and your organization from cyber threats.



Connected. Trusted. Reliable.

November 2024

Best of Michigan Country Lines Cookbook

Order in time for the holidays!

The *Best of Michigan Country Lines Cookbook*, featuring the past ten years. Exclusively available on Amazon featuring the following Presque Isle Electric & Gas Co-op Members recipes:

- Bethany Cumper
- Katherine Howell
- Tanya Blackmer
- Pamela Blamer
- Shannon Libich
- Sharron Fromius
- Tonya Langlois
- Rebecca Cronk
- Jennie Lewandowski

Michigan Country Lines, a nonprofit, is committed to giving back. Proceeds from cookbook sales will support two Michigan charities:

- **Feeding America local food banks:**
Ensuring food security for those in need.
- **Cooperative Family Fund:**
Providing vital support to children of cooperative employees who've lost a parent while employed.

Update Contact Information

Please call our office at 800-423-6634 to confirm we have your most up-to-date contact information. Having your current phone number, mailing address, and email on file are crucial for power outage updates, emergencies, and billing information. It also ensures you receive our monthly eNews.

Save Money & Energy This Holiday Season

- ▶ Get new ENERGY STAR® appliances for less with retail sales on top of Energy Optimization rebates.
- ▶ Use 70% less energy* by making the switch to LED string lights from incandescent strands.
- ▶ Place draft stoppers on windows and doors to keep cold air out of your home and warm air in.
- ▶ Set ceiling fans to run clockwise on the lowest speed to push warm air down into rooms.

*SOURCE: energy.gov



VISIT pieg.com/eo
CALL (877)-296-4319



Presque Isle Energy Optimization programs and rebates are applicable to Presque Isle Electric & Gas electric service locations only. Rebate applies to qualified items purchased and installed between January 1, 2024 and December 31, 2024. Other restrictions may apply. For complete program details, visit pieg.com/eo.



Holiday Update

HAPPY THANKSGIVING!

PIE&G will be closed on November 28 and 29 to celebrate the holiday. Remember, you can manage your account:

- Through SmartHub on your mobile,
- Online at pieg.com,
- Or use our free automated system at 866-999-4571.

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GAS EMERGENCY ONLY
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We will gladly accept your Visa, MasterCard, Discover or American Express.

No additional charge for using your credit card.

We offer many convenient ways to pay! Learn more:



SCAN ME