

The Spotlight

What's Inside

- COMMUNITIES FIRST FUND UPDATE
- NEW MYPIE&G APP
- SPRING STORMS & GENERATOR SAFETY TIPS



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March 2025

Communities First Fund Grant Recipients: An Update

Thanks for rounding up your utility and fiber bills to make a difference in our community. If you haven't enrolled, visit pieg.com/communities-first today or call 1-800-423-6634.

Bringing Art to Life with The Stone House Studio



The Stone House Studio received a \$1,000 grant to support the Murals on Main Festival, helping make art more accessible and engaging for the community!

As a hub for creativity, the Stone House Studio hosted exhibit artists and brought the festival to the streets with an exciting Street Art Day—where kids could bling out their bikes, scooters, and boards with vibrant colors and creative designs!



Supporting MI-Heroes

MI-Heroes is a nonprofit that supports individuals with special needs and their caregivers by providing essential resources, community connections, and social opportunities for a fulfilling life.



The Communities First Fund proudly donated \$500 to help introduce MI-Heroes to the community and connect with families who could benefit from their programs. This grant supported events like an afternoon at the Dinosaur Gardens and the Celebrating Me event, where attendees enjoyed pizza, games, dancing, and goody bags.



Easily Manage Your Account with SmartHub & the New MYPIE&G Mobile App!

The best way to manage your account and pay your bill is through **SmartHub**, which is available **24/7** online and on mobile.

Online Access (Web Browser)

Log into SmartHub, where you can securely pay your bill using a check or credit card (Visa, MasterCard, Discover, or American Express) and submit meter readings. Verify each account number and payment amount before submitting if you have multiple accounts. New users can register directly on the SmartHub landing page.

Learn more by visiting pieg.com/payment-options.

NEW! MYPIE&G Mobile App

For the most convenient experience, download the new **MYPIE&G** mobile app from the **Apple App Store** or **Google Play Store**.

Check out the screenshots for a preview!



SEASONAL METER READING NOTICE:

Our team will be conducting seasonal meter readings for gas meters throughout our service area until the end of March. All personnel will carry a PIE&G identification badge for verification.

To facilitate this process, please ensure that pets are leashed and kept away from the meter location or kept indoors. Additionally, make sure that the area around your meter is clear of obstructions and easily accessible.

Thank you for your cooperation and understanding.

Stay Safe with Portable Generators

Portable generators are a great backup power source, but safety is key. Never connect a generator directly to household wiring; it can back-feed into power lines, posing a serious electrocution risk. Always have a licensed electrician install your generator correctly.



Additional Safety Tips:

- ✓ Keep generators grounded and away from water.
- ✓ Use rated, undamaged extension cords with three-pronged plugs.
- ✓ Don't overload the generator—respect its capacity.
- ✓ Never operate in enclosed spaces due to carbon monoxide risks.
- ✓ Consider a GFCI to prevent electrical shock.

Follow these guidelines to stay safe while using your generator. Your safety is our priority!

Storm Prep Checklist for PIE&G Members

- **Update Contact Info** – Call Member Services if your phone or email has changed: 1-800-423-6634
- **Prepare an Emergency Kit** – Flashlights, batteries, water, food, and first aid.
- **Charge Devices** – Keep phones and power banks ready.
- **Secure Outdoor Items** – Prevent wind damage.
- **Check Your Generator** – Ensure it's working and follow safety guidelines; see the tips above.
- **Unplug Electronics** – Protect against power surges.
- **Know Your Safe Spaces** – Stay away from windows.



Be storm-ready! Visit pieg.com/outage-center for updates.

Holiday Closures

PIE&G will be closed on Friday, April 18th, for Good Friday. Report outages by calling 1-800-423-6634 and for natural gas emergencies please call 1-800-655-8565. Access your accounts anytime at pieg.com, on our MYPIE&G app, or with Pay by Phone at 1-855-939-3541.



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