

The Spotlight

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- Residential Phone Service
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• Owned by Those We Serve • Locally Controlled • Committed to Community • Not for Profit •

July 2024



**PIE&G
Connect**
Powered by PIE&G

Residential Phone Service

Unlimited calls with crystal-clear sound, starting from only \$29.95*/month. PIE&G Connect brings you better conversations with our latest Voice over Internet Protocol (VoIP) technology.

Our phone service is delivered through the same fiber-optic network as our super-fast internet, ensuring reliability, clarity, and quality.

Enjoy:

- **Unlimited talk time**
- **Latest features**
- **Unlimited local and long-distance calling to U.S. and Canada**
- **Voicemail service**
- **Prices start from \$29.95*/month with any Fiber Internet package.**

*PIE&G Connect offers standalone phone services (No Internet) for \$49.95/month plus applicable local taxes and fees.

Learn more about PIE&G Connect fiber and phone services at piegconnect.com.

PIE&G Connect is accepting applications from members in these communities for fiber and phone services:

- | | |
|----------------|----------------|
| • Afton | • Millersburg |
| • Black Lake | • Mullett Lake |
| • Canada Creek | • Ocqueoc |
| • Cheboygan | • Onaway |
| • Fingerboard | • Topinabee |
| • Hammond Bay | • Tower |
| • Indian River | • Wolverine |

PIE&G Connect is building our fiber network by zones or phases; a path that follows our electric infrastructure.



Power Outages

Report your outage easily using our online or phone options:

- **Online:** Log in to your SmartHub account and select "Report an Outage." Add any details in the notes section. You can also report via the SmartHub app.
- **Phone:** Call us at 800-423-6634 or 989-733-8515. Use our automated phone system or wait to speak to a Member Services Representative. **Check for outages online at pieg.com.**

We understand how tough it is to be without power. While factors like weather, fallen trees, or mechanical failures can cause outages, we're dedicated to maintaining our system to minimize disruptions.

When outages occur, report them and stay updated on progress using the links at pieg.com.

AutoPay for Peace of Mind

Here are four easy ways to enroll in AutoPay with PIE&G:

1. Online at PIEG.COM/PAYMENT-OPTION
2. The free SmartHub app is available on Google Play or the Apple Store. If you choose automatic payments through your bank account, we ask that you complete the A.C.H. form, found on our website, and mail it to PIE&G, P.O. Box 308, Onaway, MI, 49765
3. Via our automated phone system at 866-999-4571
4. In-person at our office located at 3149 Main Street, Onaway, MI 49770

Enrolling in AutoPay provides PIE&G members with the convenience of hassle-free payments, ensuring your bills are paid on time, every time. It's a simple and effective way to avoid late fees and service interruptions. Plus, enjoy the peace of mind of knowing your payment will be processed on the due date and appear on your monthly bank or credit card statement. PIE&G Connect members also receive a \$5 discount on their monthly bill by signing up for AutoPay. Simplify your bill payments and start saving today by enrolling in AutoPay!

2024 COMMUNITIES FIRST FUND HIGH SCHOOL SENIORS SCHOLARSHIP RECIPIENTS

The PIE&G Communities First Fund Board of Directors is pleased to announce that fifteen (15) \$1,000 scholarships were awarded to the following high school seniors:

ALPENA

- Mia Couture

CHEBOYGAN

- Elizabeth VanFleet

HILLMAN

- Trenton Taratuta
- Cassidy Benac
- Kameran Paulk
- Autumn Kazyaka
- Nicole Barbeau

HOME SCHOOL

- Logan Detloff

INLAND LAKES

- Hanna Hinman

POSEN

- Mallory Donajkowski
- Hailey Lucas
- John Romel
- Jocelyn Hincka

ROGERS CITY

- Katelyn Bielas

SACRED HEART ACADEMY

- Connor Stempky



Hanna Hinman, Inland Lakes Schools co-valedictorian and recipient of the Communities First Fund Scholarship

- The A. Barkley Travis Memorial Scholarship (\$500): Matthew Daniels, Lutheran High School in Westland.
- The Peterson Vocation School Scholarship (\$500): Wyatt Sobey, Hillman High School.

- The Murville & Carolyn Douglas Scholarship (\$1,000): Morgan Arbour, Hillman High School.
- The Nathan W. Douglas Scholarship (\$1,000): Evan Themel, Posen High School.

4th of July Office Closure

PIE&G's office will be closed on Thursday, July 4th, in observance of Independence Day. You can contact us anytime at 800-423-6634 for outages or natural gas emergencies. Access your accounts conveniently at pieg.com, through our SmartHub mobile app, or via Pay by Phone by dialing 866-999-4571.

Presque Isle Electric & Gas Co-op

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- Not for Profit •

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989-733-8515
800-423-6634
www.pieg.com

GAS EMERGENCY ONLY
800-655-8565

We will gladly accept your Visa, MasterCard, Discover or American Express.

No additional charge for using your credit card.

We offer many convenient ways to pay! Learn more:



SCAN ME

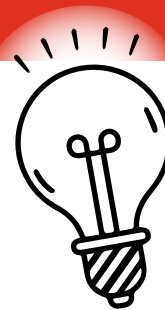
ENERGY EFFICIENCY tip of the month

Maximize Your Thermostat Efficiency

Set your thermostat to a comfortable temperature that also controls humidity, if necessary. The closer the indoor and outdoor temperatures, the more you'll save on cooling costs.

Raise the temperature when you're away and lower it when you return home and need cooling. A programmable thermostat can do this automatically, maintaining comfort while saving energy.

Avoid setting the thermostat colder than usual when you first turn on the air conditioner. It won't cool your home faster and could lead to unnecessary expenses.



Source: energystar.gov



Learn how to save energy & money in your home with our Residential Income Qualified Services program.

Get started with a free Home Energy Consultation.

Visit pieg.com/eo | Call 877-296-4319

Presque Isle Energy Optimization programs and rebates are applicable to Presque Isle Electric & Gas Co-op electric service locations only. The Residential Income Qualified Services program serves single-family and multi-family households with incomes at or below 80 percent of Area Median Income (AMI) guidelines. Rebate applies to qualified items purchased and installed between January 1, 2024 and December 31, 2024. Other restrictions may apply. For complete program details, visit pieg.com/eo.