

The Spotlight

What's Inside

- COMMUNITIES FIRST FUND UPDATE
- PIE&G CONNECT FIBER UPDATE
- HOW TO REPORT AN OUTAGE



• Owned by Those We Serve • Locally Controlled • Committed to Community • Not for Profit •

February 2026

Communities First Fund Update

Thank you to everyone who has contributed to the PIE&G Communities First Fund! Your generosity enables us to make a meaningful impact on our communities.

We're proud to announce that at a recent meeting, the PIE&G Communities First Fund Board of Directors approved \$6,500 in grants to the following recipients:

OTSEGO: The Refuge in Otsego County: \$2,500 for their Housing for All project, which provides temporary housing for families and individuals experiencing homelessness.

PRESQUE ISLE: Posen Consolidated School District: \$4,000 towards their Great Lakes Plastic Pollution Research Trip, helping students tackle the Great Lakes Plastic Pollution Problem.

Together, we can continue to support our communities! Have you enrolled? Sign up today at pieg.com/communities-first or call 800-423-6634.

Remember, small donations can make a BIG difference—over \$1.5 million has been returned to support our communities!

PIE&G Connect Fiber Update for Members



Four years ago, we began a mission to build a lightning-fast, 100% fiber network with no hidden fees, straightforward pricing, and white-glove local support available 24/7. Built for our community, by our community, because our members deserve it.

As of January 2026, we have completed 2,011 miles of fiber construction. Phases 1 and 2 are now 100% complete, and Phase 3 is 79% complete. To date, more than 7,300 fiber and voice services are active across our system.

Now that HN3 is open as of January 6, 2026, interested members can submit their applications. HN4 and the first part of AV1 will be opening soon. Please monitor communications for updates on your area's opening.

When a feeder opens, members are notified by email, social media, postcard mailings, and phone calls. Be sure to follow us on social media for the latest updates.

Check availability and apply online at piegconnect.com.

Have You Signed Up for Autopay?



The New Year is the perfect time to make bill paying easier. Enroll in Autopay with PIE&G today to avoid late fees and gain true peace of mind every month.

You can enroll in Autopay in one of these simple ways:

- Visit pieg.com/payment-option
- Use the free MYPIE&G app from Google Play or the Apple Store. If you prefer to pay directly from your bank account, download and fill out the ACH form from our website, then mail the completed form to PIE&G, P.O. Box 308, Onaway, MI 49765.
- Call our automated phone system at 855-939-3541
- Visit us in person at 3149 Main Street, Onaway, MI 49765

PIE&G Connect members will receive a \$5 monthly discount when enrolled in Autopay.

Please note that if you have more than one account, each account has to be enrolled for Autopay individually.



High School Scholarships for Graduating Seniors

Graduating seniors are invited to apply for scholarships through the PIE&G Communities First Fund. Since 1999, we've proudly supported Michigan students in reaching their educational goals.

Applications are due by 4:30 p.m. on March 1, 2026.

Available scholarships include:

- **\$1,000 General Scholarship**
- **\$1,000 Nathan W. Douglas Mechanical or Vocational Scholarship**
- **\$1,000 Murville and Caroline Douglas Musical Scholarship**
- **\$750 Peterson Vocational Scholarship**
- **\$500 A.B. Travis Scholarship**

Apply online at pieg.com/communities-first. Scholarship recipients will be announced by June 1.



February 2026

How to Report a Power Outage

Please ensure your contact information is up to date so we can share important outage updates and emergency notifications with you. You can update your information by calling 800-423-6634.



To report a power outage, use one of the following options:

- Online at pieg.smarthub.coop
- Through the MYPIE&G mobile app
- By phone at 800-423-6634
- For fiber outages, please call 888-803-3453

For the latest outage updates and restoration information, visit pieg.com/outage-center.

Please do not report outages through social media or email, as these channels are not monitored 24/7.

Reminder

As of December 31, all meter readings collected automatically through AMI are now posted at the end of each month, regardless of billing cycle.

This update helps streamline our processes and allows for more efficient and consistent handling of meter data.

ENERGY EFFICIENCY tip of the month

Mid-winter is a great time to ensure you're making the most of your home heating system.

- Replace or clean filters to keep your furnace or heat pump running efficiently.
- Listen for strange noises and check for uneven heating—these signs indicate that the system may need servicing.
- Ensure vents and radiators aren't blocked by furniture or rugs as proper airflow helps your system work less and saves energy.

A little maintenance along the way can prevent costly repairs and keep your home cozy through winter.



Source: energy.gov

Seasonal Meter Reading Notice:

Our team will be conducting seasonal meter readings for gas meters throughout our service area until the end of March. All personnel will carry a PIE&G identification badge for verification.

To facilitate this process, please ensure that pets are leashed and kept away from the meter location or kept indoors. Additionally, make sure that the area around your meter is clear of obstructions and easily accessible.

Thank you for your cooperation and understanding.

What if saving money on your energy bill was as easy as answering a few quick questions? Now it is!

PIE&G is offering members a free customized Energy Saving Kit filled with easy-to-install tools to help lower energy use and reduce costs. Simply complete a short online assessment and shipped right to your door.



Scan the QR or click here to take your assessment!

*Kits are customized based on responses. But could include a smart thermostat, shower optimizers, faucet aerators, door weather stripping, and water heater pipe insulator.

ACT NOW! Kits are limited, complete your online assessment today!

Presque Isle Electric & Gas Co-op

- Owned by Those We Serve •
- Locally Controlled •
- Committed to Community •
- Not for Profit •

3149 Main Street
P.O. Box 308
Onaway, MI 49765

989-733-8515
800-423-6634
www.pieg.com

GAS EMERGENCY ONLY
800-655-8565

We will gladly accept your Visa, MasterCard, Discover or American Express.

No additional charge for using your credit card.

We offer many convenient ways to pay! Learn more:



SCAN ME