

The Spotlight

What's Inside

- LINeworker APPRECIATION DAY
- WORK ZONE AWARENESS WEEK
- PIE&G CONNECT UPDATE



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April 2026

Honoring Our Lineworkers



Each April, we recognize the men and women who keep the lights on when it matters most.

When storms hit and outages occur, our crews answer the call, working through the night and in difficult conditions to restore power safely and quickly. During the 2025 Spring Michigan Ice Storm, they worked around the clock in freezing temperatures to bring service back to thousands of members.

They are not just restoring power. They are serving their own communities.

On Lineworker Appreciation Day, April 18, 2026, we thank our crews for their dedication, resilience, and commitment. We are proud to stand behind them and grateful for all they do.

April 20-24 is Work Zone Awareness Week!

As we observe Work Zone Awareness Week, let's work together to prioritize safety on the roads, especially for roadside utility and construction crews.

- Pay attention to signs signaling roadside work.
- Respect posted speed limits and lane closures for everyone's safety.
- Delays may be possible, so plan ahead to avoid rushing through work zones.

Let's work together to ensure the safety of roadside workers and travelers alike.



Ready to Stream Without the Spinning Wheel?

Streaming TV services use your internet connection instead of traditional cable or satellite. While PIE&G Connect does not offer streaming services, our fast, reliable fiber internet delivers the speed and performance you need to enjoy your favorite shows, live sports, and movies on the devices you already have.

With true fiber-to-the-home, multiple people can stream simultaneously without buffering or interruptions.

Make the switch to an internet built for our community, by our community. Check availability and sign up today at piegconnect.com or call 800-423-6634.

Communities First Fund

Sign up for the PIE&G Communities First Fund to "round up" your utility bill and internet/voice bill to the next whole dollar. The average donation is about 50 cents a month. Funds are administered by an independent, all-volunteer board and are awarded to nonprofit and charitable organizations across northeast Michigan.

These small donations add up to make a big difference to help your fellow members and local communities - from school-age students to senior citizens, and to food pantries and first responders. It doesn't cost much, and it's easy to enroll:

- Go to pieg.com/communities-first and click on 'Enrollment Form',
- Call Member Services at 800-423-6634 from Monday-Friday 8:00 am to 4:30 pm



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PIE&G CONNECT

Built For Our Community
By Our Community

PIE&G Connect Construction Update

We have now completed more than 2,051 miles of construction, delivering 7,387 fiber and voice services across our system. Phase 3 is 83 percent complete and includes Posen, Grand Lake, Alpena, and Hillman. The Avalon feeder is next and will open later this spring.

When your zone opens, you will receive an email, a phone call, and a postcard. We will also announce zone openings on Facebook and Instagram.



Know what's below.
Call before you dig.

April is Safe Digging Month!

Whether you're planting a garden or installing new fence posts, remember to dial 811 before you dig. Let's work together to keep our communities safe and prevent damage to underground utilities.

ENERGY EFFICIENCY tip of the month

As we prepare for the seasonal shift, remember to set your ceiling fan rotation accordingly. In winter months (or whenever your home heating system is running), the fan blades should rotate clockwise, creating an updraft that pulls warm air down. In summer months (or whenever your home cooling system is running), the blades should rotate counterclockwise, producing a downdraft or wind-chill effect that makes you feel cooler.



When used correctly, ceiling fans can boost comfort and allow you to adjust the thermostat a few degrees for energy savings.

Source: energy.gov

Returning from Vacation?

If you are returning from your winter travels and opening up your home for the season, now is a great time to make sure your contact information is up to date. If your mailing address, phone number, or email has changed, please let us know.

Accurate information helps us reach you with important updates and notifications. Call us at 800-423-6634 to update your account.

Presque Isle Electric & Gas Co-op

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SCAN ME

Do Not Fall Victim to Power Outage Scams

During widespread outages, scammers may target PIE&G members by phone, text, or email, claiming you must act quickly or provide personal information to restore service. PIE&G will never demand immediate payment or sensitive information through unsolicited messages.

Always contact us through official channels such as pieg.com, the MYPIE&G mobile app, or by calling 800-423-6634.

Take a moment to pause and verify before responding. Your safety and personal information are worth it.

Source: FTC.gov