

The Spotlight



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May 2020

COVID-19 OFFICE CLOSURE

As of press time, PIE&G extended at least through April 30 and possibly longer, suspension of all nonpayment shut offs, collections and late fees on delinquent balances for residential and commercial accounts. PIE&G will offer extended payment plans to those adversely affected by the crisis, especially seniors, low-income members and those experiencing financial hardship due to job loss, lay off or illness.

PIE&G's lobby will also remain closed through April 30 and possibly longer, while maintaining a full staff, including linemen, natural gas crews and Member Services, all of whom are working to maintain essential utility services. Some employees are working from home and work stations have been moved to accommodate social distancing between employees. We are limiting field personnel to essential tasks and emergencies only. All non-essential appointments have been canceled. Updates will be provided through press releases to local media outlets (TV and newspapers), on our website pieg.com and our Facebook page.

These extraordinary steps are intended to protect employees, members, the public and all families, from unnecessary risks of exposure during the pandemic. Thank you for your patience and understanding.

Member Services: 1-800-423-6634
(Monday - Friday 8 am to 4:30 pm)

Pay-By-Phone: 1-866-999-4571
(have your bill/account number available)

Report power outages: 1-800-423-6634
Natural gas emergencies: 1-800-655-8565

PIE&G will maintain the procedures outlined above in accordance with Governor Whitmer's Executive Order 2020-20 and will abide by any amendments or new orders as they are announced.

Call MISS DIG BEFORE YOU DIG!



MISS DIG System, Inc. of Michigan, is a statewide one-call excavation safety and utility damage-prevention company. Its mission is to safeguard

the public, environment, property, and utility infrastructures and prevent utility damage through a quality, cost-effective process.

Call MISS DIG **BEFORE YOU DIG** at 1-800-482-7171 or 811. **You must call at least three (3) full working days in advance of any work.** There is no cost for this service.

PIE&G will work with you through the MISS DIG system, to provide overhead electric line assistance to ensure adequate clearances are maintained and to locate and mark the approximate location of underground utility lines and pipes.

If our electric or natural gas lines are damaged, however, you must contact us immediately at 1-800-423-6634. You may be held responsible for damages.

ANNUAL METER READINGS BEGIN IN MAY

Over the next three months, PIE&G Meter Readers will begin reading electric and/or natural gas meters for our annual verification. Personnel will carry a PIE&G identification badge.

To help make this annual process easier, we ask that you:

- **Please have animals leashed and away from the meter location or inside.**
- **Make sure the meter is clear from obstructions and is easily accessible for our meter readers.**

MAY: Cheboygan, Emmet, Mackinac, Hubbard Lake

JUNE: Alpena, Alcona, Presque Isle

JULY: Montmorency, Oscoda, Otsego

Thank You for Your Cooperation!

May 2020



Owned By Those We Serve . . . Locally Controlled . . . Committed to Community . . . Not For Profit

GET INVOLVED IN YOUR CO-OP?

It's Time to nominate potential directors.

Co-ops are self-governing organizations controlled by their members who actively participate in setting policies and making decisions. Men and women serving as elected representatives on a cooperative board of directors are accountable to all of its members. Since Presque Isle Electric & Gas Co-op (PIE&G) is a democracy, it works best when you participate in the organization.

Any qualified PIE&G member-owner can be elected to serve on the cooperative's board of directors and the term of office is three years.

In 2020, one director from each of the following districts will be elected: Cheboygan, Montmorency, and Presque Isle.

Potential nominees must meet the qualifications for the office of director as set forth in Article III, Section 2 of the PIE&G bylaws (available on our website, pieg.com). Any member interested in becoming a candidate is invited to visit the cooperative's office and learn about the duties performed by the directors. Board of director meetings are usually held the fourth Tuesday of each month at 9:30 a.m.

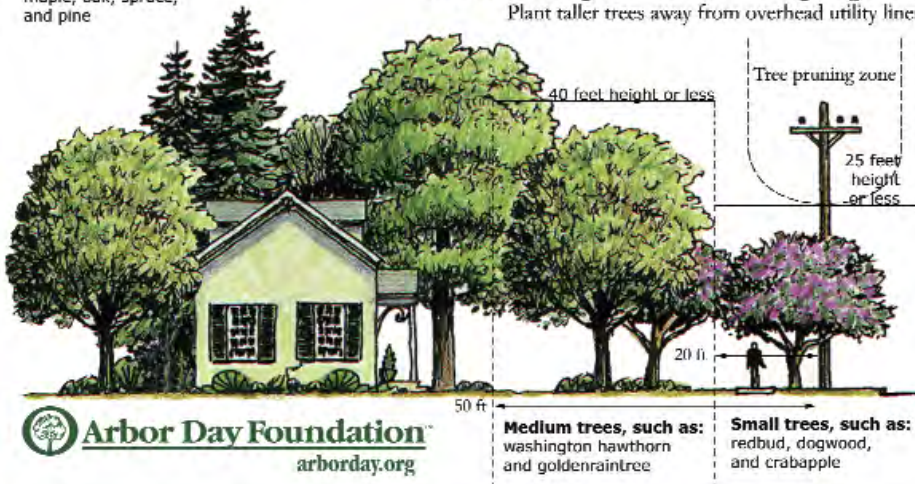
To be considered for nomination, **submit a letter of interest by June 15th to: Nominating Committee, PIE&G, PO Box 308, Onaway, MI 49765.** All letters will be given to the Committee for review and nominations will be made in July. Watch for further information about the annual meeting to be held **Friday, October 23 in Posen.** **Any qualified member can be elected to serve. The term of office is three years.**



Tall trees, such as: maple, oak, spruce, and pine

Plant the right tree in the right place

Plant taller trees away from overhead utility lines



Medium trees, such as: washington hawthorn and goldenrain tree

Small trees, such as: redbud, dogwood, and crabapple

Have a Safe & Happy Memorial Day Weekend!

Presque Isle Electric & Gas Co-op will be closed for Memorial Day on Monday, May 25. Payments may be made at the drop box, online at pieg.com or by calling 1-866-999-4571.

In case of emergencies, call 1-800-423-6634.

Presque Isle Electric & Gas Co-op

19831 M-68 Hwy • P.O. Box 308 • Onaway, MI 49765 • 989-733-8515 • 800-423-6634 • www.pieg.com

GAS EMERGENCY ONLY 1-800-655-8565

We will gladly accept your Visa, MasterCard, Discover or American Express. No additional charge for using your credit card.



Most natural gas rates and charges are not regulated by the Michigan Public Service Commission.