



January 9, 2023

Dear PIE&G Members,

It's hard to believe that another new year is upon us! As we look back on 2022, we're proud of the many ways our rural communities have grown and changed as the result of our continued commitment to delivering reliable and affordable high-speed internet. Fiber internet transforms daily life, with a world of possibilities at your fingertips for online learning; efficient working from home; convenient telemedicine; endless streaming, gaming, and entertainment options; and face-to-face real-time connections to family and friends.

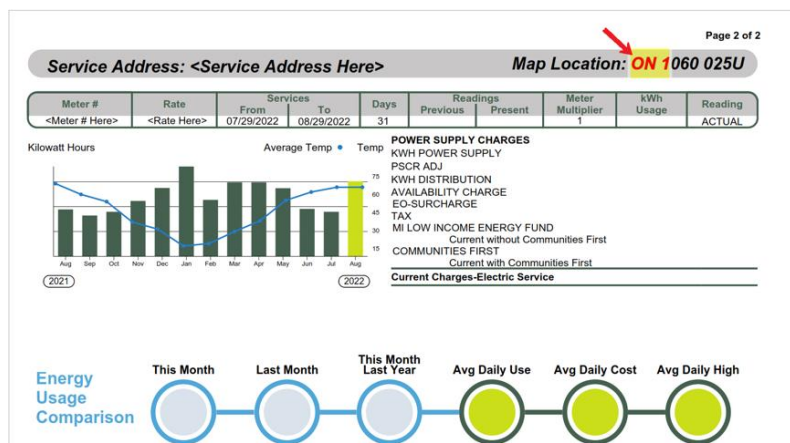
I'm pleased to report that throughout 2022, we made great progress in bringing fiber broadband service to local communities. We leveraged federal funding opportunities to expand PIE&G Connect service to approximately 4,000 homes and businesses in northeast Michigan in areas of Presque Isle and Cheboygan counties.

We're proud of all that we've accomplished in 2022:

- 562 total miles of fiber line built,
- 501 customers connected.

Currently, construction of the project is in Phase 1, which includes the following substation areas (or map locations): Onaway 1 (ON1), Onaway 4 (ON4), Black Lake 3 (BL3), Canada Creek 3 (CC3), and Canada Creek 4 (CC4), Black Lake 3 and 4 (BL3 and BL4), and Tower 2 and 6 (TW2 and TW6). In the coming weeks and months, we expect to open our Black Lake 1 zone (BL1) and begin work in the Fingerboard 1 (FB1) area.

To find the substation you reside in, and the corresponding timeline, please see the first two letters of your "Map Location" listed on your Presque Isle Electric & Gas Co-op billing statement (see below) and compare it to the substation abbreviations on our fiber construction timeline [here](#).



At Presque Isle Electric and Gas Co-op, our primary mission for offering high-speed internet services through PIE&G Connect, is to meet the needs of members like you. We are working as quickly as possible to reach all our members with world-class fiber, to provide faster, more reliable, and more affordable options to stay connected online.

Fiber internet packages start as low as \$54.95 a month for speeds of up to 100 Mbps – symmetrical uploading and downloading – with no data caps or throttling to reduce speeds. Gigabit speed is also available for users who game or have multiple devices, for \$84.95 per month*. We are also excited to offer home phone and commercial phone services soon, with prices starting at just \$29.95/month. (*Fiber package pricing includes a \$5/month discount with enrollment in Auto Pay).

If you haven't already, we encourage you to let us know you're interested in receiving fiber broadband service! Simply click on the red button labeled "I'm Interested in Fiber Internet" at the top right corner on www.piegconnect.com. It's easy and submitting your information does not automatically subscribe you to service. You can also check our construction timeline [here](#) to determine approximately when fiber internet is coming to your neighborhood.

Feel free to contact us at any time with questions or concerns by calling our Member Services Reps at 1-800-423-6634, Monday through Friday from 8 a.m. to 4:30 p.m.

Presque Isle Electric and Gas Co-op and PIE&G Connect are committed to the northeast Michigan communities we serve. We appreciate your patience as we continue our broadband journey, and we look forward to serving thousands more customers in 2023 – including our next milestone of 1,000 members connected! Thank you, as always, for your support.

Wishing you and your loved ones the best to come in the new year!

Sincerely,

Tom Sobeck
President & CEO
Presque Isle Electric & Gas Co-op and PIE&G Connect