

# The Spotlight



A Touchstone Energy Cooperative

## What's Inside

- Smart Hub or Pay By Phone Options
- \$2.623 Million Back to Members
- Notice to Members - Electric Tariff Changes
- Low Income Energy Assistance Fund (LIEAF) Charge Decreased

Summer 2017

## Two Web Payment Options at pieg.com!

### Manage My Account

- ⇒ login and password required to access full menu of account tools
- ⇒ make monthly payments and submit meter readings
- ⇒ view billing and usage history
- ⇒ opt for email or text notifications



### Pay Now

- ⇒ no login or password needed
- ⇒ one-time payment only (information not stored)
- ⇒ requires account number and name
- ⇒ great for seasonal members

## DIRECTORS RETURN \$2.623 MILLION TO MEMBERS

*Capital Credits from the 1980's, 1990-91 & 1999 to be Retired*

At their April meeting, PIE&G's board of directors authorized approximately \$2,623,000 in capital credit retirements. Members who received electric service in the 1980's, 1990-91 and 1999 will receive an amount of the above in proportion to their energy use.



**Checks for the capital credit refunds will be mailed in the fall of 2017.**

As a member-owned, not-for-profit organization, when PIE&G

revenues exceed expenses, "capital" is generated and "credited" to individual members on a pro rata basis, depending on their purchases of electricity or gas.

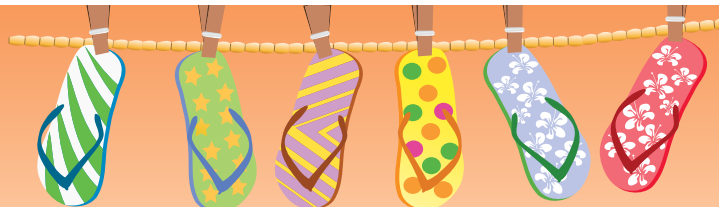
Capital credits are used to build the facilities needed to serve members or may be retired and refunded whenever the board of directors determines that the co-op's financial condition will not be impaired. Since its inception, PIE&G has refunded approximately \$12 million in capital credits back to its members.

## PAY BY PHONE 1-866-999-4571

Pay anytime with our automated Pay By Phone service. It's free, fast and available anytime!

### TO PAY BY PHONE:

- Call 1-866-999-4571.
- Have your account number ready.
- Follow the prompts for options to:
  - 1) Check your account status,
  - 2) Make a payment,
  - 3) Enter your meter reading,
  - 4) Create or change your PIN,
  - 5) Update your phone number.
- Choose credit card or check payment. For check payment, enter your 4-digit PIN (personal identification number). First time users must call Member Services at 1-800-423-6634 for a PIN.
- Wait for payment confirmation number that your payment was completed.



## Summer Holiday Closings

PIE&G will be closed Tuesday, July 4 for Independence Day and Monday, September 4 for Labor Day. Payments may be made anytime at our drop box in Onaway, online at [pieg.com](http://pieg.com) or by phone toll free at 1-866-999-4517.

Electric emergencies: call 1-800-423-6634 or 989-733-8515.

Natural gas emergencies: call 1-800-655-8565.

Summer 2017



Owned By Those We Serve . . . Locally Controlled . . . Committed to Community . . . Not For Profit

A Touchstone Energy Cooperative



### WHAT'S YOUR CURRENT PHONE NUMBER?

Do you have a new cell phone or have you moved or eliminated your land line? If so, **PLEASE be sure to call us at 1-800-423-6634 to update your current daytime number or address change** so we can reach you for important service updates or other emergencies such as power outages.

### LOW INCOME ENERGY ASSISTANCE FUND (LIEAF) CHARGE DECREASED

Gov. Snyder signed into law Public Act 95 in 2013, creating the Low Income Energy Assistance Fund or "LIEAF", authorizing the Michigan Public Service Commission (MPSC) to raise up to \$50 million annually for low income energy assistance payments. The money would come from a surcharge of no more than \$1 per meter per month for all Michigan electric utilities participating in the LIEAF program.

In July 2016, the MPSC decreased the monthly surcharge from 98 cents to 96 cents per meter for the September, 2016 to August, 2017 billing months. The surcharge is limited to electric bills only and to one electric residential meter per residential site. The decrease was effective on PIE&G's electric bills generated on or after Oct. 1, 2016, for service rendered in September. Annual bills will be prorated accordingly.

### NOTICE TO MEMBERS OF PRESQUE ISLE ELECTRIC & GAS CO-OP ELECTRIC TARIFF CHANGES

The Presque Isle Electric & Gas Co-op Board of Directors adopted the following changes to the cooperative's electric rates and tariffs at a Special Open Meeting held on March 28, 2017, in accordance with P.A. 167:

1. Accepted the 2016 Power Supply Cost Recovery Factor reconciliation analysis indicating an under-collection of power supply costs of \$67,372.54 for the 12 month period ending December 31, 2016 (incorporated in the 2017 PSCR factor).
2. Accepted the 2016 Electric Times Interest Earned Ratio (TIER) analysis and acknowledged no rate/revenue increase is needed.
3. Approved an Energy Optimization surcharge on Schedule OD-Outdoor Lighting Service.\*
4. Approved revisions to and implementation of Renewable Energy Tariffs (for net-metering, community solar and distributed renewable energy for large and small scale members).\*

\*Effective for bills rendered on or after June 1, 2017.

For specific details of any Presque Isle Electric & Gas Co-op tariffs or fees, please call 1-800-423-6634 or visit [pieg.com](http://pieg.com).



#### Ready to upgrade or get rid of an old refrigerator or freezer?

Recycle it and save! Earn cash incentives for recycling your old, functioning appliances.

- Refrigerator = \$50
  - Dehumidifier (ride along item) = \$15
  - Freezer = \$50
  - Window Air Conditioner (ride along item) = \$15
- Contact the Energy Optimization team to schedule a free pickup.

#### Shopping for new appliances?

Energy Optimization offers cash incentives for qualifying ENERGY STAR® appliances. Visit our website for a complete list of savings opportunities.

ONLINE: [michigan-energy.org](http://michigan-energy.org) PHONE: 877-296-4319



Energy Optimization programs and incentives are applicable to Michigan electric service locations only. Other restrictions may apply. For a complete list of participating utilities, visit [michigan-energy.org](http://michigan-energy.org).

## Presque Isle Electric & Gas Co-op

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**GAS EMERGENCY ONLY 1-800-655-8565**

*We will gladly accept your Visa, MasterCard, Discover or American Express. No additional charge for using your credit card.*



*Most natural gas rates and charges are not regulated by the Michigan Public Service Commission.*