

Special Seasonal Edition

The Spotlight



A Touchstone Energy Cooperative

What's Inside

- SmartHub or Pay By Phone Options
- \$1,225,000 Back to Members
- PSCR Factor Reduced
- LIEAF Charge

Summer 2016

Two New Web Payment Options!

Manage My Account

- full menu of account tools
- make monthly payments and readings
- view billing and use history
- opt for email or text notifications



Pay Now

- one-time payment only
- no login or password needed
- requires account number and name
- great for seasonal members

PIE&G DIRECTORS RETURN \$1.225 MILLION TO MEMBERS

Capital Credits from the 1980's to be Retired

At their April meeting, PIE&G's board of directors authorized approximately \$1,225,000 in capital credit retirements.



Members who received electric service in 1983-86 will receive an amount of the above in proportion to their energy use. Checks will be mailed in the fall of 2016.

As a member-owned, not-for-profit organization, when PIE&G revenues exceed expenses, "capital" is generated and "credited" to individual members on a pro rata basis, depending on their purchases of electricity or gas.

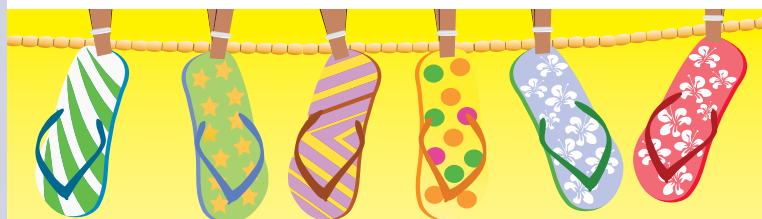
Capital credits may be used to build the facilities needed to serve members or may be retired and refunded whenever the board of directors determines that the co-op's financial condition will not be impaired. Since its inception, the co-op has refunded approximately \$11 million in capital credits back to its members.

PAY BY PHONE 1-866-999-4571

Pay anytime with our automated Pay By Phone service. It's free, fast and available anytime!

TO PAY BY PHONE:

- Call 1-866-999-4571.
- Have your account number ready.
- Follow the prompts for options to:
 - 1) Check your account status,
 - 2) Make a payment,
 - 3) Enter your meter reading,
 - 4) Create or change your PIN,
 - 5) Update your phone number.
- Choose credit card or check payment. For check payment, enter your 4-digit PIN (personal identification number). First time users must call Member Services at 1-800-423-6634 for a PIN.
- Wait for payment confirmation number that your payment was completed.



Summer Holiday Closings

PIE&G will be closed Monday, July 4 for Independence Day and Monday, September 5 for Labor Day. Payments may be made anytime at our drop box in Onaway, online at pieg.com or by phone toll free at 1-866-999-4571.

You may report emergencies anytime by calling 1-800-423-6634 or 989-733-8515.

Owned By Those We Serve . . . Locally Controlled . . . Committed to Community . . . Not For Profit



WHAT'S YOUR CURRENT PHONE NUMBER?

Do you have a new cell phone or have you moved or eliminated your land line? If so, PLEASE be sure to call us with your current daytime number or address change so we can reach you for important service updates or other emergencies such as power outages.

PSCR REDUCED IN 2016

At a Special Open Meeting held September 29, 2015, the PIE&G board of directors authorized a reduction in the Power Supply Cost Recovery (PSCR) factor, set at a negative \$0.00131 per kilowatt-hour, in anticipation of decreased wholesale energy costs.

The decrease was reflected on bills rendered on or after February 1, 2016. The line item on seasonal residential electric bills (shown as "PSCR ADJ") is prorated for the year and reflects the decrease for months in the annual billing period beginning in January.

The purpose of the PSCR is to allow the utility to collect only what is needed each budget year to cover its power supply costs. PIE&G purchases its electricity from a wholesale power supplier whose generation and transmission costs may change frequently and unexpectedly throughout the year. Those costs are passed through to PIE&G members via the PSCR on each member's electric bill. Periodic adjustments to the PSCR factor are necessary for PIE&G to keep any over- or under- collections of PSCR-related revenue to a minimum.

The PSCR is a pass-through cost and does not contain margins for PIE&G. Most other electric utilities in Michigan also assess a PSCR factor on their electric bills.

LOW INCOME ENERGY ASSISTANCE FUND (LIEAF) CHARGE

On July 1, 2013, Gov. Snyder signed into law Public Act 95, creating the Low Income Energy Assistance Fund or "LIEAF", authorizing the Michigan Public Service Commission (MPSC) to raise up to \$50 million annually for low income energy assistance payments. The money would come from a surcharge of no more than \$1 per meter per month for all Michigan electric utilities participating in the LIEAF program.

On July 23, 2015, the MPSC increased the monthly surcharge from 97 cents to 98 cents per meter for the September, 2015 to August, 2016 billing months. The surcharge is limited to electric bills only and to one electric residential meter per residential site. The increase will be effective on PIE&G's electric bills generated on or after Oct. 1, 2015, for service rendered in September. Annual bills will be prorated accordingly.

ENERGY STAR® appliances: Feel-good purchases
 Dishwasher on the fritz? Need a new refrigerator? Dryer not working?
 Take advantage of \$50-\$250 Energy Optimization rebates on qualifying energy efficient appliances. View incentives online.

shopSMART

ENERGY TIP: Energy Star clothes washers use 35 percent less energy & water.

ONLINE: michigan-energy.org **PHONE:** 877-296-4319

E Energy Optimization **PIE&G**

Energy Optimization programs and incentives are applicable to Michigan electric service locations only. Other restrictions may apply. For a complete list of participating utilities, visit michigan-energy.org.

Presque Isle Electric & Gas Co-op

19831 M-68 Hwy • P.O. Box 308 • Onaway, MI 49765 • 989-733-8515 • 800-423-6634 • www.pieg.com

GAS EMERGENCY ONLY 1-800-655-8565

We will gladly accept your Visa, MasterCard, Discover or American Express. No additional charge for using your credit card.



Most natural gas rates and charges are not regulated by the Michigan Public Service Commission.