

The Spotlight

PIE&G
PRESQUE ISLE ELECTRIC AND GAS CO-OP



A Touchstone Energy Cooperative

What's Inside

- Gas Leak Emergency Service
- Pipeline Integrity
- Scholarships for Graduating Seniors
- Options for Paying Your Bill

January 2015

PIPELINE AWARENESS

We ask all our members to be aware of the following:

GAS LEAK EMERGENCY SERVICE

PIE&G's special gas leak hotline is **800.655.8565**. This number is designated for gas leak reporting only. Operators cannot take or transfer calls relating to other topics. PIE&G has emergency services available 24 hours a day, seven days a week. Call 911 to report broken or open lines when there is a release of gas.



NATURAL GAS PIPELINE MARKERS

Natural gas pipelines are buried and may be marked. However, the markers may not always show the exact location of the pipelines or the direction they follow. For an exact location please call 811 (Miss Dig) and utilities will be marked within 3 business days. Damaging or removing pipeline markers is against the law – punishable by fines and/or jail time.

PIPELINE INTEGRITY

To protect the integrity of our natural gas pipeline system, we inspect and perform maintenance, such as corrosion control, leak surveys, and replace pipeline when necessary. For your safety, our employees are trained to monitor and inspect our pipeline system and respond quickly to any natural gas emergency.

All members should acquaint themselves with these subjects regardless if they have natural gas services with PIE&G.



Communities First Fund

SCHOLARSHIPS FOR GRADUATING SENIORS



The PIE&G Communities First Fund has been awarding scholarships to graduating high school seniors since 1999. The scholarship program includes **ALL** accredited colleges or universities located in Michigan and the award is \$1,000 and payable upon successfully completing the first term.

Eligibility requirements and applications are available on-line at pieg.com or by contacting our office at (800) 423-6634. Completed applications with supporting documentation are due by the last business day in March. Scholarships will be awarded by June 1st.

January 2015



Owned By Those We Serve . . . Locally Controlled . . . Committed to Community . . . Not For Profit


OPTIONS TO PAY YOUR BILL AND REPORT METER READINGS

PIE&G offers several convenient ways to pay your bills or submit meter readings. No additional fee is charged for any of these options.

Choose Your Way to Pay	How to Pay Your Bill
By Mail	Please make check or money order payable to PIE&G. Enclose your payment and bill stub with meter reading in the return envelope with stamp.
At Office	Inside during office hours – OR- Outside in drop box anytime (check or money order only - no cash in drop box)
Automatic Payments	Enroll: <ul style="list-style-type: none"> Online (www.pieg.com/Manage My Account/ log-on to Ebill/ and click on "Financial Information" to add stored E-Bill payment sources (credit/debit or bank account); OR Contact PIE&G to request "Auto Pay" form be mailed for your signature and return to PIE&G for monthly withdrawals from your bank account (checking, savings or debit card) or on your credit/debit card.
On-Line Payments	Visit www.pieg.com. Click on "Manage My Account" to set up online access.
By Phone - 24/7	Call 866-999-4571 with your account number(s) ready. (First time check payment by phone requires call to office for Personal Identification Number (PIN) to set up account.)

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\$10 OFF EVERY BILL FOR 12 MONTHS AND
\$150 ACTIVATION FEE WAIVED!

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For PIE&G member



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Presque Isle Electric & Gas Co-op

19831 M-68 Hwy • P.O. Box 308 • Onaway, MI 49765 • 989-733-8515 • 800-423-6634 • www.pieg.com

GAS EMERGENCY ONLY 1-800-655-8565

We will gladly accept your Visa, MasterCard, Discover or American Express. No additional charge for using your credit card.



Most natural gas rates and charges are not regulated by the Michigan Public Service Commission. TWN, long distance phone service is not regulated by the Michigan Public Service Commission.