

# The Spotlight

**PIE&G**  
PRESQUE ISLE ELECTRIC AND GAS CO-OP



A Touchstone Energy Cooperative

## What's Inside

- Maintaining Natural Gas Pipelines
- Gas Leak Emergency Service - 24/7!
- Communities First Fund Scholarship
- Payment Options for Your Utility Bill
- High Speed Internet Discounts

January 2014

## NATURAL GAS PIPELINE MAINTENANCE

To protect the integrity of our natural gas pipeline system, we inspect and perform maintenance, such as corrosion-control and leak surveys, and replace pipeline when necessary. For your safety, our employees are trained to monitor and inspect our pipeline system and respond quickly to any natural gas emergency.



Natural gas pipelines are buried and may be marked. However, the markers may not always show the exact location of the pipelines, or the direction they follow. Damaging or removing pipeline markers is against the law, punishable by fines and/or jail time.

### **A NOTE ABOUT OUR GAS LEAK EMERGENCY SERVICE**

PIE&G's special gas leak hotline is **800.655.8565.**

This number is designated for gas leak reporting only.

Operators cannot take or transfer calls relating to other topics.

PIE&G has emergency service available 24 hours a day, seven days a week.



## Communities First Fund SCHOLARSHIP PROGRAM

### *Scholarships for Graduating Seniors*

The PIE&G Communities First Fund has been awarding scholarships to graduating high school seniors since 1999. The scholarship program includes ALL accredited colleges or universities located in Michigan. The award is \$1,000 and payable upon successfully completing the first term.

Eligibility requirements and applications are available on-line at [pieg.com](http://pieg.com) or by contacting our office at (800) 423-6634. Completed applications with supporting documentation are due by the last business day in March. Scholarships will be awarded by June 1st.



## OPTIONS TO PAY YOUR BILL AND REPORT METER READINGS

PIE&G offers several convenient ways to pay your bills or submit meter readings. No additional fee is charged for any of these options.

| Choose Your Way to Pay | How to Pay Your Bill  |
|------------------------|---|
| By Mail                | Please make check or money order payable to PIE&G. Enclose your payment stub with meter reading in the return envelope with stamp.  |
| Automatic Payments     | Enroll:<br>Online ( <a href="http://www.pieg.com">www.pieg.com</a> /Manage My Account/ log on to Ebill/ click on 'Financial Information' to add stored E-Bill payment sources (credit/debit or bank account); OR Contact PIE&G to request "Auto Pay" form be mailed for your signature and return to PIE&G for monthly withdrawals from your bank account (checking, savings or debit card) or on your credit/debit card. |
| On-Line Payments       | Visit <a href="http://www.pieg.com">www.pieg.com</a> . Click on "Manage My Account" to set up online access.  |
| By Phone - 24/7        | Call 1-866-999-4571 and have your account number(s) ready. First time check payment by phone requires a call to office to set up Personal Identification Number (PIN).  |

### HIGH-SPEED INTERNET IS AVAILABLE IN YOUR AREA

**Exede High Speed Internet** lets you do all the things you want to do online—keep in touch with friends and family, shop, download music, and stream movies and TV shows—super-fast! It's the Internet service that delivers!

#### PIE&G members enjoy these bonus offers:

- \$5 per month member discount
- Free activation (\$150 fee waived)
- \$50 gift card (if enrolled by January 31, 2014)

Service Anywhere • Super Fast 12 Mbps  
 Free Zone Midnight to 5 a.m

Just call 888-256-8348 and sign up today!

**\*FREE setup for PIE&G members**

All our **exede12** plans are super fast.

Just choose how much you need.

UP TO **12Mbps** Download | UP TO **3Mbps** Upload

| 10 <sup>GB</sup> PER MONTH  | 15 <sup>GB</sup> PER MONTH  | 25 <sup>GB</sup> PER MONTH   |
|---|---|--|
| <b>MODERATE</b><br>Perfect for occasional video downloads, photo sharing, music streaming, social networking and email. | <b>MORE</b><br>Great for those who spend more time on the Internet, use more data, and watch online videos more frequently. | <b>MOST</b><br>Gives you the most of all the things you love to do. This is the plan for those who depend on the Internet for work, entertainment, social networking and more. |

To find the best plan for you, check out our Exede Plan Selector Tool at [www.localexede.com](http://www.localexede.com)

**\$49<sup>99</sup>** MONTH | **\$79<sup>99</sup>** MONTH | **\$129<sup>99</sup>** MONTH

All plans require 24 month commitment.

One-time setup fee of \$149.99\* and \$9.99/month equipment lease fee applies.

Speeds are "up to" and not guaranteed. Actual speeds will vary.



### Presque Isle Electric & Gas Co-op

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**GAS EMERGENCY ONLY 1-800-655-8565**

We will gladly accept your Visa, MasterCard, Discover or American Express. No additional charge for using your credit card.



Most natural gas rates and charges are not regulated by the Michigan Public Service Commission. TWN, long distance phone service is not regulated by the Michigan Public Service Commission.