

Special Seasonal Edition

The Spotlight

PIE&G
PRESQUE ISLE ELECTRIC AND GAS CO-OP



A Touchstone Energy Cooperative

What's Inside

- Directors Return Nearly \$2.3 Million to Members
- How to Pay your Energy Bill by Phone
- Directors Approve Electric Rate Increases
- Get \$30 for Your Old Refrigerator or Freezer
- How Do We Contact You?

Summer 2013

DIRECTORS RETURN NEARLY \$2.3 MILLION TO MEMBERS

CAPITAL CREDITS FROM THE EARLY 1980'S AND MID 1990'S TO BE RETIRED

At their regular meeting in May, PIE&G's board of directors took action to retire capital credits in the amount of approximately \$2.3 million. Members who received service in 1983-84 and 1992-98 will receive a prorated share in proportion to their energy use. Checks will be mailed in the fall.

PIE&G is a member-owned, not-for-profit organization. When revenues exceed expenses, the co-op generates "capital" that is "credited" to individual members on a pro rata basis depending on their "patronage" or purchase of electricity or gas.

These capital credits are used to build the facilities needed to serve the co-op's members. Capital credits are refunded whenever the board of directors determines that the co-op's financial condition will not be impaired

HOW TO PAY YOUR ENERGY BILL BY PHONE

Paying your energy bill just got easier! We now offer a secure pay-by-phone system available 24 hours a day to pay by credit card or check, to enter meter readings and to check account balances.

You can also manage your account online 24 hours a day by logging in to pieg.com to access E-bill to pay by credit card or check. If you prefer, you may continue paying by check either by mail or at our office. Or, you can call your bank to enroll in automatic payments. Our customer service reps are available to help you work through the details, whichever method of payment you feel most comfortable with.

Try our free pay-by-phone option to save time, stamps and to protect your credit card security.

**PIE&G will be closed
Thursday, July 4 for
Independence Day
and
Monday, September 2
for Labor Day.**

**Payments may be
made at our drop box,
online at pieg.com or
by pay by phone
1-866-999-4571
and will be posted
on the next open
business day.**

TO PAY BY PHONE:

1. Call **1-866-999-4571**
2. Have your account number ready.
3. Follow the prompts you'll hear for options:
 - Option 1: Get your balance
 - Option 2: Make a payment
 - Option 3: Provide a meter reading
 - Option 4: Create or change your PIN
 - Option 5: Change your phone number.
4. If you choose to pay from your checking or savings account, you'll be prompted to create a 4-digit PIN (personal identification number). Please contact our Member Service Reps to set your PIN for the first time.
5. Wait until you receive your confirmation number which tells you your payment was complete.

✂ CLIP & SAVE • CLIP & SAVE ✂

Owned By Those We Serve . . . Locally Controlled . . . Committed to Community . . . Not For Profit

DIRECTORS APPROVE ELECTRIC RATE INCREASES

The PIE&G Board of Directors has approved changes to the Power Supply Cost Recovery factor (PSCR) and increases to the monthly availability and distribution charges. The increases affect monthly residential, seasonal residential and outdoor lighting rate classes. The Board authorized an audit and, after their review of the results, concluded that the rate increases were reasonable and will allow PIE&G to continue its tree clearing and line replacement programs which will improve overall reliability of electric service to all members.

MICHIGAN ELECTRIC COOPERATIVES SEASONAL RESIDENTIAL RATE ANALYSIS

COOPERATIVE	Availability (Per Month)	Energy (Per kWh)
Alger Delta	\$25.00	0.149000
Cherryland	\$12.00	0.110000
Cloverland	\$11.50	0.120170
Great Lakes Energy*	\$32.21	0.086400
Homeworks/Tri County**	\$14.00	0.122850
Midwest Energy**	\$18.00	0.107275
Ontonagon	\$25.00	0.187000
PIE&G	\$19.00	0.159360
Thumb	\$14.00	0.119720

Rates shown in effect as of June 1, 2013 except where noted

* Great Lakes Energy's rate will be effective September 1, 2013

** Homeworks and Midwest do not offer a seasonal residential rate class

PIE&G's average seasonal residential member consumes approximately 173 kWh per month. As a result of these combined increases, the average seasonal residential member will see an increase of about \$2.86 per month on their bill (or \$34.32 annually). The increase will be effective for all bills rendered after June 1, 2013. Annual electric bills will be prorated such that the old lower rate will apply for most months and the new rate is applicable only for billing months after June 1, 2013.

Your co-op is continuously challenged with striking the right balance between the need to raise rates, the impact to members, and the challenges to maintain reliable service.



WHAT'S YOUR CURRENT PHONE NUMBER?

Do you have a new cell phone? Have you moved or eliminated your land line telephone? If so, be sure to call us with your current daytime number or address change so we can reach you for important updates or in an emergency.

Get \$30 for your old refrigerator or freezer.
Have an extra working refrigerator or freezer? Don't let it sit there wasting energy. Turn it in. You'll receive a \$30 rebate from the Energy Optimization (EO) Appliance Recycling program and we'll recycle it. Schedule your FREE pick-up today.

ENERGY TIP: Shopping for new appliances? Take advantage of EO rebates on ENERGY STAR models.

ONLINE: michigan-energy.org PHONE: 877.296.4319

Energy Optimization programs and incentives are applicable to Michigan service locations only. Other restrictions may apply. For a complete list of participating utilities, visit michigan-energy.org.

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We will gladly accept your Visa, MasterCard, Discover or American Express. No additional charge for using your credit card.

TWN, long distance phone service and natural gas service are not regulated by the Michigan Public Service Commission.